

Date: 23 March 2020

Dear Customer,

Due to Corona Virus pandemic , Govt. Authorities have declared lockdown of various centres. Train services including suburban and metro have been shut down till 14 April 2020. In view of this unusual situation, we have decided to operate our Branches with reduced staff strength for essential banking services only viz. Cash deposits/withdrawals , Clearing of cheques and Remittances.

Further, irrespective of existing timings, all our Branches will remain open from 10 am to 2 pm on all the working days. 2nd and 4th Saturdays are holidays. We request our customers to use our digital channels wherever possible.

These changes would continue till further notice.

We request you to bear with us and wish you and your family members safety and good health.

Regards

The Zoroastrian Coop Bank Ltd.